

Privacy Statement Dehaco B.V.

For the processing of customer and supplier data

Dehaco B.V. (hereinafter referred to as: Dehaco), located at Kruisbaak 25 (2156 AJ) in Lisserbroek is responsible for the processing of personal data as indicated in this privacy statement.

Whether you are aware of it or not, you share your personal data with us. Think, for example, about a subscription to our newsletter, the handling of an order you placed, or leaving your contact details with us during a telephone call so that your order is correctly delivered. Of course, we are very careful with your personal data. This privacy statement tells you how we handle it.

We would like to advise you that you are never obliged to provide us with your personal information. If you provide us with no or insufficient personal data, then it is possible, however, that we will not be able to carry out any agreement made.

Definitions

**Personal data:* personal data is data that gives information about you personally. This includes data such as name and address details, telephone numbers and email addresses. This does not include data for a private company or limited liability company. Personal data would include details of a sole trader, a partnership under a common firm, an ordinary partnership or details for the contact person/representative of a private company or limited liability company.

**Processing:* processing means all the operations that are carried out on your personal data. This includes the storage, erasure, sharing and collection of the data.

Whose personal data do we process and why?

We process the personal data of all our (potential) business customers, suppliers and their representatives and/or contact persons. Dehaco processes your personal data because you make use of our services and/or because you provide this to us yourself.

We process your personal data based on the following legal grounds:

1. The processing is necessary for the performance of an agreement for which you are the relevant party or because it is obligatory under the law.
2. You have given permission for the processing of your personal data for one or more specific purposes.

Which personal data do we process and why?

Type of data:	Example:	Why do we use this data?
Information about who you are	Contact details including name, telephone number and email addresses Date of birth Bank account number	For dealing with agreements to be concluded or already made, for distributing newsletters to which you have subscribed and for providing information about (changes to or offers for) our products and services (relationship management and marketing purposes). Necessary for identity checks on persons when carrying out face fit testing. Alternatively, for the administration of (future) payments.
Information about the use of our website	Cookies IP address Internet browser and device type	Enabling online services and countering fraud For the improvement of our website. For the possible provision of banners.

How do we obtain your personal information?

We process the personal data that you have provided to us. Perhaps by filling in a form on our website, by subscribing to our newsletter, by providing your details by telephone or in an email, or simply by handing out a business card.

Do we also process special personal data?

No, we do not collect any of your special personal data.

What is the situation with direct marketing?

If you have given us permission to do so, we will store and use the personal data you have provided in order to inform you personally in the future by e-mail about our existing and new products and services and possibly to provide you with a special offer for them. Every time we send you an advertising mail, you have the option to advise us that you are no longer interested in them. See the unsubscribe link at the bottom of each mailing.

For how long do we keep your personal information?

We do not store your personal data for any longer than strictly necessary to achieve the purposes for which your data is collected. In most cases, we will retain your personal data for a period of seven years after the end of the financial year in which the agreement with you was fully carried out. This period corresponds to the period for which we are obliged to keep our administration records for the Tax Authorities.

Do we use automated decision making?

No, we do not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without a person (for example an employee of Dehaco) intervening.

Do we share your personal data with third parties and who has access to your personal data?

Dehaco does not sell your data to third parties and will only provide it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data at our behest, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Only those persons who need your personal data to fulfil their job function have access to it. Naturally, these persons have an obligation to maintain confidentiality.

Cookies, or similar technologies, that we use

We use functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. We use cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work well and to optimise it. In addition, we place cookies that keep track of your browsing habits so that we can offer customised content and advertisements. On your first visit to our website, we informed you about these cookies and asked for permission to place them. You can opt out of cookies by setting your internet browser so that it does not store cookies any longer. In addition, you can also delete all information previously saved via the settings of your browser.

What rights do you have with us?

You have the following rights with us:

- Right to information: we inform you about what we do with your personal data.
- Right to access, rectification and erasure: you can always ask us which of your data we are processing and we can then grant you access. Is the data incorrect? Then you can always request us to change or restrict the data. You can also ask us to erase your personal data.
- Right of objection to direct marketing: you can request us to stop using your data for direct marketing.

Do you want to make use of the above rights or do you have another question? Then you can send your request or question at any time to privacy@dehaco.nl.

We also want to point out that, if you have any concerns about our processing of the personal data, you have the option to submit a complaint to the national supervisory authority, the Dutch Data Protection Authority.

The security of your personal data

Dehaco takes the protection of your data seriously and undertakes appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. If you have reason to believe that your data is not properly protected or there are signs of misuse, then get in touch via privacy@dehaco.nl.

Changes

We reserve the right at all times to amend this privacy statement. On this page, however, you will always find the most recent version. For the latest version therefore, look on our website. By using our services after this date, you are agreeing to the terms of the latest version of our privacy statement.

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